

PRIVACY AND SECURITY STATEMENT

Introduction

The City of Vaughan is committed to protecting the privacy of any individual who visits our website. As such, the City of Vaughan is subject to the provisions of the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA). Part of our commitment is to explain what information is collected and why, how the information will be used and who may have access to this information. The following statement explains the privacy practices implemented by the City of Vaughan with regards to the online collection and use of personal information as part of the City's public service to its residents and visitors.

This privacy and security statement applies to the City of Vaughan's website. This statement does not apply to any other websites. The City of Vaughan's practices are shown below.

Collection of Personal Information

We do not collect personal information without your permission. Whenever personal information is collected, the City's website will contain a notice of collection statement. This statement outlines the legal authority for the collection of personal information, how it will be used, who will have access to it, and who to contact if you have any questions about the collection of personal information.

I. Information You Provide To Us Voluntarily

You will be asked to provide your name and mailing address or e-mail address for the purposes of responding to your inquiry. Personal information may be collected to provide the online services that you are requesting such as signing up to receive an eNewsletter or to pay a parking ticket. To process these requests, we may ask you to provide us with your personal information, such as your name, e-mail address, credit card number, parking ticket information and license plate number. If you choose not to provide the requested information, you will still be able to browse this website and to read information it contains, however our ability to serve you will be limited and your requests will not be processed.

II. Information Collected Automatically

When you browse our Web site some information may be collected and stored automatically. This may include:

- Internet Protocol (IP) address, assigned by your Internet Service Provider (ISP),
- domain name,
- the type of your browser and operating system you use,
- the date, time and pages you visited and/or requested while on our website,
- "search terms" entered by website visitors.

This information identifies your computer system; it does not identify you personally.

Access and Use of Collected Information

Access and use of the personal information that you voluntarily submitted is restricted to those City of Vaughan employees who need this information in order to provide you with the requested services. These City employees must need the information in the performance of their duties and the disclosure must be necessary and proper in the discharge of the City's functions.

The City of Vaughan will not use personal information collected from website visitors for an inconsistent purpose. The personal information will be used for the purpose for which it was obtained and compiled as stated under MFIPPA. A visitor to a City website will not receive correspondence or e-mails from the City on any subject other than those subjects for which the visitor has consent to be contacted about.

The City collects statistical information about computer use for system evaluation purposes. This information is used to improve our website design and navigation tools. The City does not link information that was collected from you automatically with personal information you provide to us voluntarily. We do not sell, exchange, market or distribute information for commercial purposes.

Cookies

When you visit our web site, a "cookie" – a small text file containing unique information may be placed on your hard drive to allow us to identify your browser (but not you). This is a standard practice among Internet websites, and is done in order to customize your browsing experience. We do not combine this information with any of your personal information in an effort to determine your identity. If you choose to accept cookies, but wish to be informed of their appearance, you may turn on a warning prompt by modifying the cookie warning section located in the Preferences section of your internet browser.

If you do not want a cookie placed on your computer as a result of using our portal, you may disable cookies altogether by modifying the Preferences section of your web browser. Please note that it is possible that some aspects of our website may be unavailable to you if you choose this option.

External Links and Disclaimer

This Privacy and Security Statement applies to this website only. This website may contain links to other websites. Please check the privacy policy of each external website before providing any personal information while visiting those sites. The City of Vaughan offers no guarantee and has no responsibility over the quality, accuracy, correctness, reliability or completeness of contents of these websites, nor does it promote, sponsor, and approve products, services, opinions and views contained on such external websites. These links are provided to visitors of our website solely as a courtesy and for their convenience.

Comments and Questions?

Please contact the City of Vaughan's MFIPPA Coordinator at 2141 Major Mackenzie Drive, Vaughan, Ontario, L6A 1T1, (905) 832-2281 extension 6142 if you have comments and questions regarding this privacy and security statement.